



Effective Date: 10 June 2026 | Last Updated: 10 June 2026

1. ACCEPTANCE OF TERMS

By accessing our website or conducting any transaction with Tri Metals (Pty) Ltd ("Tri Metals", "we", "us"), you agree to be bound by these Terms and Conditions. If you do not agree, please do not use our services.

2. ABOUT US

Tri Metals (Pty) Ltd is a South African registered precious metals dealership.

Registration Number: 2026/024427/07 | VAT Number: 4020324473

DRC Case Number: 578482458 (SARS Domestic Reverse Charge — Valuable Metals)

Address: 18 Lowe Street, Fransville, Witbank | Email: alwyn@trimetals.co.za | Tel: 079 720 5523

3. PRODUCTS AND SERVICES

Tri Metals offers the following products and services:

- Sale and purchase of certified gold and silver bullion coins.
- Buying and selling of gold jewellery and scrap precious metals.
- Corporate coin programs and investment consulting.
- Metal verification and secure distribution services.

All products are subject to availability. Prices are market-linked and may change without prior notice.

4. PRICING AND PAYMENT

All prices are quoted in South African Rand (ZAR) and are exclusive of VAT unless otherwise stated.

- Precious metal transactions are subject to SARS Domestic Reverse Charge (DRC) VAT regulations. The VAT on such transactions must be accounted for and paid by the recipient on the supplier's behalf.
- Payment is accepted via Electronic Funds Transfer (EFT) only unless otherwise agreed in writing.
- Ownership of goods transfers to the buyer only upon receipt of full, cleared payment.
- Proof of Payment (POP) must be sent to alwyn@trimetals.co.za with the invoice number as reference.

5. FICA COMPLIANCE

In terms of the Financial Intelligence Centre Act (FICA), Tri Metals is required to verify the identity of all clients before concluding transactions above prescribed thresholds. Clients must provide a valid South African ID document or passport and proof of address when requested. Failure to provide required documentation may result in the transaction being declined.

6. QUOTES AND ORDERS

- All quotes are valid for seven (7) calendar days from the date of issue unless otherwise stated.
- Custom coin orders require a lead time of approximately three (3) weeks from receipt of cleared payment.
- Production will not commence until valid Proof of Payment has been received and verified.

7. DELIVERY

- Tri Metals offers secure, insured delivery of precious metal assets across South Africa.
- Delivery costs are for the buyer's account unless otherwise agreed in writing.
- Risk passes to the buyer upon handover to the courier or upon collection.
- Tri Metals shall not be liable for delays caused by third-party courier services.

8. RETURNS AND REFUNDS

All sales of precious metals and bullion coins are final. Returns are not accepted unless the product is demonstrably not as described or certified.

- Any disputes regarding product authenticity must be raised within 48 hours of receipt.
- Refunds, where applicable, will be processed via EFT within 7 business days.



9. INTELLECTUAL PROPERTY

All content on our website, including coin designs, logos, images, and text, is the intellectual property of Tri Metals (Pty) Ltd and may not be reproduced, distributed, or used without prior written permission.

10. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Tri Metals shall not be liable for any indirect, incidental, or consequential damages arising from the use of our services or website, including but not limited to loss of profit, loss of data, or market fluctuations in precious metal prices.

11. GOVERNING LAW

These Terms and Conditions are governed by the laws of the Republic of South Africa. Any disputes shall be subject to the jurisdiction of the South African courts.

12. AMENDMENTS

Tri Metals reserves the right to amend these Terms and Conditions at any time. Continued use of our services following any changes constitutes acceptance of the revised terms.

13. CONTACT

For any queries regarding these Terms and Conditions:

Email: alwyn@trimetals.co.za | Tel: 079 720 5523 | 18 Lowe Street, Fransville, Witbank