



Frequently asked questions about Tri Metals (Pty) Ltd — precious metals buying, selling, investing, and our services.

BUYING & SELLING

Q: How do I buy gold or silver coins from Tri Metals?

A: Contact us via email at alwyn@trimetals.co.za or call 079 720 5523. We will provide a quote based on current market prices. Once agreed, payment is made via EFT and your coins are delivered securely.

Q: What forms of payment do you accept?

A: We accept Electronic Funds Transfer (EFT) only. Our banking details are provided on every invoice. Please use your invoice number as the payment reference.

Q: How are your prices determined?

A: Our prices are linked to live international gold and silver spot prices (USD/oz), converted to ZAR using the current exchange rate. You can view live prices on our website under the 'Live Prices' section.

Q: Can I sell my gold or silver to Tri Metals?

A: Yes. We buy gold jewellery, scrap gold, and silver at competitive market-linked prices. Contact us to arrange an evaluation and quotation.

OUR COINS

Q: What coins does Tri Metals produce?

A: We offer a range of 24K fine gold bullion coins in four sizes: 1oz (Rhino), 1/2oz (Lion), 1/4oz (Chameleon), and 1/10oz (Eagle). Each coin is individually numbered, capsulated, and accompanied by a certificate of authenticity.

Q: Are the coins certified?

A: Yes. Every coin is independently verified, serialised, and certified. Each comes with a unique certificate number for full traceability.

Q: Can I order custom coins for my business?

A: Yes! We offer corporate coin programs — custom branded coins for marketing gifts, employee incentives, or client appreciation. Contact us for a custom quote. A design fee applies.

COMPLIANCE & LEGAL

Q: Is Tri Metals a registered company?

A: Yes. Tri Metals (Pty) Ltd is registered with the CIPC. Registration Number: 2026/024427/07. We are also VAT registered (VAT No: 4020324473) and hold SARS Domestic Reverse Charge (DRC) registration for valuable metal transactions (Case No: 578482458).

Q: What is the Domestic Reverse Charge (DRC) and does it affect me?

A: The DRC is a SARS VAT regulation that applies to valuable metal transactions. Under DRC, the recipient of a precious metals supply is responsible for accounting for and paying the VAT on behalf of the supplier. All our invoices include the required DRC compliance notice.

Q: Do I need to provide ID to buy or sell metals?

A: Yes. In terms of FICA (Financial Intelligence Centre Act), we are required to verify the identity of clients for transactions above prescribed thresholds. A valid South African ID or passport, and proof of address, may be required.

DELIVERY & SECURITY

Q: Do you deliver nationwide?

A: Yes. We offer secure, insured delivery of precious metals across South Africa. Delivery costs are for the buyer's account.

Q: How is my order packaged and secured?

A: All coins are individually capsulated and packaged discreetly for security. Full documentation and chain-of-custody records are maintained for every delivery.

Q: Can I collect in person?

A: Yes, in-person collection is available from our Witbank office. Please arrange an appointment in advance by contacting us.



GENERAL

Q: How long has Tri Metals been operating?

A: Tri Metals (Pty) Ltd was established in 2026 and is headquartered in Witbank, Mpumalanga.

Q: Who are the directors?

A: Tri Metals is led by Directors Alwyn van Deventer and Tiaan Smit — both directly involved in every transaction.

Q: How do I contact Tri Metals?

A: Email: alwyn@trimetals.co.za or tiaan@trimetals.co.za | Tel: 079 720 5523

Address: 18 Lowe Street, Fransville, Witbank, Mpumalanga